CAERPHILLY TOWN CENTRE AUDIT – SEPTEMBER 2011

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE	
20/03/08	Bus Stop Kerb Castle Street - O/S Castle Ct Shopping Centre At the TCMG (19/3) the 'Caerphilly Access Group' requested that consideration be given to constructing a raised kerb at the bus stop. This will assist persons with disabilities using the buses, which stop at the location.	Transportation Clive Campbell	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 23/5 Welsh Water issue has been resolved. Estimate for works will be received within the next 2 weeks. Cllr Bevan is to be notified with price before it is agreed. 18/7 Work is going out to tender. Officers have received an estimate of costs.	
05/06/08	Condition Of The Co Co's Building Cardiff Road Originally, the CoCo's building formed part of a wider planning application for the regeneration of Cardiff Road, at present the developer is no longer pursuing this scheme. Consequently, this site has become of renewed interest as an area of potential development.	Regulatory Planning Tim Stephens	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 28/3 The development process is still ongoing. 23/5 Application has been submitted. The developer's intention is to start work soon. 18/7 Wetherspoons contractors on site and undertaking building works.	
17/10/08	Air Quality Town Centre An air quality issue has been identified in the town centre. A working group, which includes members of the TCMG, has been established. This will meet to promote a collaborative approach to finding long-term viable solutions.	Environmental Health Lyndon Ross Transportation Clive Campbell Strategic Planning Allan Dallimore	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 23/5 An update was provided. The chair has requested for a series of dates to be issued to the TCMG from the Air Quality team. 18/7 Air quality system being installed on	

		Advisory Services Andrew Highway	Nantgarw Road
19/03/09	Commemorative Bronze Plaque Town Centre The Chair of the CIRP has suggested the installation of a memorial plaque to commemorate Malcolm Uphill, the first man to lap Isle Of Man TT course on a production motorcycle.	Strategic Planning Allan Dallimore	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 23/5 Minutes for the TCMG dated 19 th May show that donation has been returned to the Town Clerk (Ken Williams). 18/7 Fundraising continues.
27/01/10	Streetscape Project Pentrebane Street The uncertainty regarding the redevelopment proposals has been lifted from the area and recently a number of new businesses have located in the street. An assessment will be made of the street lighting and viable carriageway changes that could improve the streetscape.	Strategic Planning Allan Dallimore Cleansing Rhodri Lloyd Advisory Services Andrew Highway Highway Maintenance Marcus Lloyd	PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 23/5 Waiting on gas works. Agreed at TCMG to meet with utilities to discuss time lines. 18/7 Work will be completed under the resurfacing programme once the utility works completed in Cardiff Road.
19/11/10	Loading Bay Parking Cardiff Road OS Superdrug A complaint has been received that vehicles are parking in the bay and that no enforcement action is being taken.	Transportation Clive Campbell Police Ins Staniforth	The lines and signs will be checked to see that they are correct. The Police will then be asked to look at the matter. 24/1 Transportation officers will arrange installation of a new sign. 28/3 Officers are still waiting on delivery of the sign. 23/5 Sign has been delivered. With team to erect. 18/7 Issue currently with NCS. Transportation team to follow up. 31/8 Sign is now in place.

04/01/11	Building Fascia Insecure Pentrebane Street Complaints have been received that pieces of the building fascia have fallen onto the footway below.	Regulatory Planning Tim Stephens Cleansing Rhodri Lloyd	24/1 The building is in need of repair. 28/3 Scaffolding has been put in place for safety reasons. Officers will explore ways that improvements to the building façade can be achieved. 23/5 The TCIG was informed that the work has been completed and the scaffolding will be removed shortly. Issue Closed 18/7
24/01/11	Lines & Signs Town Centre At the TCIG (24/1) the Police made a request for the lines to be repainted and the correct signage displayed so that enforcement action can be undertaken to tackle instances of illegal parking.	Transportation Clive Campbell Police Ins Staniforth	28/3 Still waiting completion of ongoing works before refurbishing. 23/5 Waiting on Wales & West Utilities to provide a works schedule.
28/02/11	Proms In The Park Owain Glyndwr Fields The 'BBC Proms In The Park' event will be held in September at the Owain Glyndwr Park. The event will involve a live classical concert, which will be broadcast in part on the BBC.	Advisory Services Paul Hudson	02/3 A presentation was given to the TCMG. 28/3 There are two working groups in place to deliver the event, working in partnership with the BBC. The Proms BBC branding is expected soon. 23/5 Preparation work continues. 18/7 Progressing well, pre bookings are going well & interest in the event is high.
21/04/11	Tour of Britain Finish Line Eisteddfod Gates, Crescent Road The finish line of the Welsh stage of the Tour of Britain cycle race will finish on Crescent Road on 14/09.	Advisory Services Paul Hudson	19/5 An update was provided to the TCMG. 18/7 Works completed. Issue Closed 18/7

04/03/11	Development Of Former Post Office Site The Twyn The council has announced plans to build a landmark building on the site, which will have a number of different facilities incorporated within it.	Regulatory Planning Tim Stephens	28/3 Officers continue to work towards submission of a planning application. 23/5 No further update. Revised drawings are yet to be finalised. 18/7 Planning Application, going to Planning Committee in the Autumn.
04/03/11	Wales & West Utility Works Town Centre Comprehensive utility works will be undertaken by the provider throughout the town centre streets. The work will involve disruption to traffic flow.	Highways Marcus Lloyd	28/3 Notice has been served that significant utility works will be undertaken in the town centre over the next few months. 18/7 CCBC Highways Officers liaising with Traffic Management reference road closures.
07/04/11	Public Toilets The Twyn A complaint has been made in writing and personally to the staff at the TIC, by a member of the public regarding the condition of the toilets.	Cleansing Tony White	23/5 Cllr Davies has made representation in his capacity as chair of the TCIG to the Head of Public Services. 22/8 Staff at the Visitor Centre are still receiving complaints reference the cleanliness of the facilities.
10/05/11	Repaint Litter Bins Castle Street (Moat Footpath) The litter bins along the moat footpath have worn and damaged paintwork, which requires attention.	Highways Marcus Lloyd	18/7 Works have been completed. Issue Closed 18/7
12/05/11	Repainting Car Park, Crescent Road The following items require repainting:	Highways Marcus Lloyd	18/7 Work completed. Issue Closed 18/7

12/05/11	Repainting Park Entrance, Crescent Road The following items require repainting: • Litter Bins (x2)	Highways Marcus Lloyd	18/7 Work completed. Issue Closed 18/7
12/05/11	Repainting & Maintenance Crescent Road The following items require repainting: • Lampost; • Feeder Pillars; • Litter Bins; • Bollards; • Railings; • Utility Box; • Knee Railings.	Highways Marcus Lloyd	18/7 Work completed. Issue Closed 18/7
12/05/11	Signage Crescent Road The Castle parking sign is slanting and requires straightening.	Highways Marcus Lloyd	18/7 Works completed. Issue Closed 18/7
23/05/11	Fencing Repairs Owain Glyndwr Fields The fencing around Owain Glwyndwr fields has several gaps in it and is in need of repair or replacement. This issue raises security concerns for the forthcoming 'BBC Proms in the Park' event.	Parks Services Derek Price	18/7 Work has been agreed.
23/05/11	General Cleansing Town Centre The Probation Team has been asked to carry out some general pressure washing throughout the town centre. Work includes: - Pillar Bases on St. Fagan's Street	Cleansing Tony White	18/7 Work has been completed. Issue Closed 22/8

	 Floorscape at benched area of Windsor Street Floorscape near Station Buildings on Cardiff Road Pillars OS Twyn Community Centre Table Artwork OS Tourist Information Centre 		
23/05/11	Tree Cutting Lower Twyn The trees OS the Tourist Information Centre on the Cenotaph require cutting back. They have become overgrown, which has made the walkways impassible.	Strategic Planning Allan Dallimore	6/7 Work scheduled for completion 8/7 18/7 Work has been undertaken.
27/05/11	Gritbins Town Centre The temporary grit bins throughout the town centre will need to be reinstalled in preparation for the winter period.	Highways Marcus Lloyd	18/7 Planned for October.
07/06/11	Cleansing of Moat Bank David Williams Park The banks of the moat require cleansing due to a large amount of litter accumulating.	Cleansing Tony White	10/6 The area is to be cleaned and monitored on a more regular basis by the town cleansing team. 18/7 Cleansing team will target area before the Caerphilly Big Cheese.
09/06/11	Deep Clean & Chewing Gum Removal Pentrebane Street The pavement area requires a deep clean and chewing gum removal to improve its overall appearance. This area will be a key area of the Flower Festival on 25 th & 26 th June.	Cleansing Tony White	18/7 Works completed prior to the Flower Festival. Issue Closed 18/7

07/07/11	Retail Thefts Town Centre There has been an increase in retail theft in the town centre. The Caerphilly Business Against Crime group has been set up to promote data sharing between retailers and Gwent Police. The group is supported by the councils Town Centre Management Team and the CCTV Unit.	Advisory Services Andrew Highway Police Ins Staniforth Community Safety Howard Rees	31/8 The Group continue to meet on a monthly basis. A team of two prolific shoplifters has been indentified through the group and information passed to other Police forces in England and Wales.
02/08/11	Re-securing of Bin Crescent Road A bin at the top of Crescent Road had become loose on its base and required re-securing to make it safe.	Highways Gavin Barry	
25/08/11	Graffiti Removal Various Locations - Town Centre A number of sites throughout the town centre have been subject to graffiti and "tagging" and require cleansing to restore their appearance.	Cleansing Tony White	31/8 Probation Service will clean up.